

February 6, 2007

Libby Wagner
President
Professional Leadership Results, Inc.
6523 California Ave. SW, #139
Seattle, WA 98136

I am happy to recommend Libby's service to you! Our whole team had the opportunity to experience Libby's training. The session was customized to our industry and focused on communication and conflict resolution skills.

Since this experience, our team members' skills in this area have dramatically improved both internally and externally. As a professional services project management company, communication is quite literally the most important single contributing factor to our success, and in that sense, Libby's customized training and tools made a huge impact on the bottom line.

Thanks,

Jill

Jill Grenier
President
Cascadia PM
Olympia, WA 98501
360-236-0033